

EXHIBIT 23

Message

From: Janik, Chet [CJanik@geico.com]
Sent: 1/29/2018 4:32:29 PM
To: Newport, Bill [WNewport@geico.com]
Subject: FW: End of the Month requirements

Importance: High

FYI

Chet Janik
SIU Supervisor R2
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From: Janik, Chet
Sent: Thursday, January 11, 2018 10:31 AM
To: R2 Chet Janik Section
Subject: End of the Month requirements
Importance: High

Hi Guys,

- As you are aware, at the end of every month, you are required to submit one Highlighted case investigation that you conducted, closed and obtained an impact on, to me by the **5th day** of the following month.
- Other end of the month requirements include on time Certify reimbursement reports, no later than the **5th day** of the following month, driver mileage reports and an updated EUO Tracker.
- Your Workday time sheet is to be submitted on Friday of each week by **11:00am** for approval. If you have entered any overtime hours, there should be a listing in your Outlook Calendar that list the sicm case and hours worked.
- To add to this, if you do experience computer issues, that forced you to open up a help desk ticket, wait and finally have the problem resolved. I would like you to include the help desk ticket in any sicm cases that caused you to miss a report TIP or enter a critical event, list the help desk ticket as a general note in the investigative events section.
- As always, the more cases you can close at the end of any given month, will increase your closure numbers and reduce your case life, all part of your performance goal package.

Thanks and have a safe day out there.

Chet Janik
SIU Supervisor R2
716-435-8461 – phone